

The privacy of the user is important for Farmanimal, Lda., Ahead designated as FARMANIMAL.

FARMANIMAL undertakes to guarantee the confidentiality and privacy in the collection and processing of the data of its Clients and Users, fulfilling its obligations under the General Regulation on Data Protection, having for that purpose developed this Privacy Policy.

General scope:

FARMANIMAL is responsible for this Privacy Policy. The present covers this website, as well as other sites, microsites, forms and documents that mention the said policy.

In the scope of this Privacy Policy, FARMANIMAL defined as:

Customer: any entity that purchases our products; and

the User: any visitor to this website, as well as other sites and microsites that mention the said policy.

FARMANIMAL reserves the right to update or modify its Privacy Policy at any time, in particular, in order to adapt it to legislative changes. The user is thus advised to visit this page regularly.

Consent:

By using this website, you are giving your consent for the collection and use of the information.

FARMANIMAL may at any time modify, add or delete any of the privacy policies of its website (<https://www.farmanimal-lda.com>) by updating the content of this page.

Data collected:

FARMANIMAL collects data from its Customers and Users, by submitting existing forms for this purpose, in digital and / or physical format.

FARMANIMAL is the entity responsible for collecting and processing this data, deciding the categories of data collected, how it is treated and the purposes it will provide.

All procedures performed in an automated and non-automated way that allow the collection, organization, storage, modification and transfer of personal data will be considered as "processing of personal data".

Use of data:

The data collected by FARMANIMAL is intended for the communication process with Clients and Users.

Access to data:

FARMANIMAL does not disclose to third parties any personal data of its Customers and Users, without its consent, except (1) when dealing with Group companies, or (2) when it is necessary for employees, employees, suppliers or partners commercial services FARMANIMAL may provide a product or service or perform a function on behalf of FARMANIMAL, or (3) when required or permitted by law.

FARMANIMAL shall take reasonable precautions to ensure that its employees or employees with access to personal data are adequately trained in their correct processing, with respect to this policy and legal data protection obligations. In the event of non-compliance, FARMANIMAL will apply disciplinary sanctions to its employees and employees.

Whenever FARMANIMAL discloses the personal data of the user will safeguard compliance with the Law of Protection of Personal Data, namely through the provision of contractual provisions that ensure that the third party uses the data received only for the purposes specified, and in accordance with the purposes described in this policy, and makes use of appropriate means of security, in order to protect the personal data of the user against illegal or unauthorized treatments as well as against their accidental loss, destruction or other harmful actions.

Data storage:

FARMANIMAL stores the data of its customers and Users on its servers located in Portugal. These servers are protected and maintained in accordance with high standards of security and in order to comply with the applicable privacy laws.

Data Storage Time:

The period of time for the storage and preservation of the personal data of Customers and Users of FARMANIMAL varies according to the purpose.

The personal data of the Users of our website and microsities will be preserved until they remain active and are deleted for the purpose of this use.

Customer data and other specific data to be kept for the fulfillment of FARMANIMAL's legal obligations may be extended for a maximum period of up to 10 years (in accordance with article 130 of the Tax Code on Corporate Income), after which they will be eliminated.

Data security:

FARMANIMAL has taken the necessary technical and organizational measures to adequately protect its data regarding processing and unauthorized access.

FARMANIMAL makes every reasonable effort to prevent the unauthorized or illegal use of the user's personal data, as well as its loss, destruction or damage. However, FARMANIMAL can not provide an absolute guarantee regarding User data. Whenever there is an escape, loss or violation of personal data that is likely to pose a high risk to the rights and freedoms of its Customers and Users, FARMANIMAL will:

Notify, within 72 hours after being informed of the event, the control authorities;

Communicate the situation to the affected data owner (s) in a timely manner.

FARMANIMAL guarantees the security of the user's personal data through the following means: (1) use of encryption with certificate in all communications of the website, (2) use of password to access the website; and (3) limitation of access to personal data (for example, access only to FARMANIMAL employees or workers who need to access them for the purposes described above).

External Links:

FARMANIMAL's website, microsities and social platforms may contain links to other websites and email addresses of non- FARMANIMAL companies.

This privacy policy does not apply to such websites and email addresses.

If you access a link available on the FARMANIMAL website, microsities and social platforms to another website and provide personal data on that site, the processing of the data will be subject to the privacy statement of that website.

Cookies:

The FARMANIMAL website uses cookies in certain areas.

Cookies are files that store information on the user's hard drive or browser, allowing websites to recognize it and know they've visited them before.

You can configure your browser to refuse cookies, but in that case, the website or parts of it may not function properly.

Cookies are used to monitor and analyze the use of the website, allowing FARMANIMAL to identify and better serve the User.

User Rights:

According to the Law of Protection of Personal Data, the user has the right to obtain information about their personal data. You have the right to know that personal data has been processed by FARMANIMAL and may also require you to correct, supplement, block or delete the data in whole or in part if they are incomplete, incorrect or irrelevant for processing purposes.

The data update must be communicated by the user through the form created for the purpose or through the email geral@farmanimal-lda.com.

If you wish, at any time, to stop being part of the FARMANIMAL database, you can exercise this right by contacting us at geral@farmanimal-lda.com.